MISSING MILITARY RECORDS AND MISSING MEDALS

MISSING DD-214s & MILITARY RECORDS

Military Records are in the custody of the National Personnel Records Center (NPRC) in St. Louis. To request a copy of a DD-214 or other records, an individual must provide:

- Veteran’s complete name used while in the service
- Service number
- Social security number
- Branch of service
- Inclusive dates of service
- Date and place of birth

Requests must be sent to: National Personnel Records Center
Military Personnel Records
9700 Page Avenue
St. Louis, MO  63132-5100
Fax    (314) 801-9195
Phone  (314) 801-0800

DD-214s can now be requested online. The National Personnel Records Center provided the following website for veterans to request their DD-214 online: http://vetrecs.archives.gov. Requester still has to mail or fax a signature page to NPRC to complete the process.

All requests for records must be signed and dated by the veteran or next-of-kin. If the veteran is deceased, a copy of the death certificate must accompany a request.

Note that a fire at the Records Center on 12 July 1973 destroyed a major portion of records of Army personnel who were discharged between 1912 and 1959, as well as Air Force personnel records for the period 1947 through 1963 with surnames Hubbard through Z. If the veteran suspects that his or her records may have been involved in the 1973 fire at NPRC, a request should also include; place of discharge, last unit of assignment, and place of entry into the service.

MISSING MEDALS

One of three options may apply for a veteran who does not have his or her Purple Heart medal, or another decoration:

1. **The veteran did not receive a Purple Heart, believes he or she is eligible for a Purple Heart, but military records do not reflect that he was awarded a Purple Heart.** The veteran must complete the Application for Correction of Military Record (DD Form 149, Sep 2007) and send it to:
The application must be accompanied by proof or evidence, such as statements of witnesses, medical records, newspaper articles or other pertinent correspondence.

2. **The veteran received a Purple Heart, or another medal, has lost it and wants it replaced.**
   The veteran must submit a request to:
   - National Personnel Records Center Medals Section
   (Army, Marine Corps Navy or Air Force Reference Branch)
   - 9700 Page Avenue
   - St. Louis, MO 63132-5100

3. **The veteran has not received a Purple Heart medal, but believes his or her military records include evidence of having been awarded the Purple Heart, or any other decoration.** The veteran first must submit the Standard Form 180, Request Pertaining to Military Records. The form and other information is available online at [http://vetrecs.archives.gov](http://vetrecs.archives.gov), or at the National Personnel Records Center
   - Military Personnel Records
   - 9700 Page Avenue
   - St Louis, MO 63132-5100